

## R5 Complaint Tracking Form

To record a complaint, fill in all applicable fields below - including follow-up information. If you wish to forward to another person for follow-up, click on one of the forward buttons. Otherwise, click on the Save Complaint Only button.

To populate the Person Taking Complaint and Follow-Up Person - EPA fields, click on the book icon next to the field and choose the name from the directory (or enter the last name, first name directly in the field).

### General Information

Complaint Open/Closed	Closed	Source of Complaint	EPA Web Page
Person Taking/Recording Complaint	Howard, Donna	Complaint Date	12/14/2018
Nature of Complaint: (Choose one or more)	<input checked="" type="checkbox"/> Air Quality/Indoor Air		

### Complainant Information

Complainant Name	Non-responsive	Does complainant wish to be anonymous?	<input type="checkbox"/> Yes
Complainant Address		Complainant City	
Complainant State:		Complainant Zip Code	
Complainant Phone	Non-responsive	Complainant Email Address	Non-responsive

### Information Regarding Company/Person Complained About

Company or Person Named in Complaint	FY19-180385-3714-CV, MAT ASPHALT LLC		
Company/Person Address	2055 West Pershing Avenue		
Company/ Person City	Chicago	Company/Person State	IL
Company/ Person Zip Code	60609		
Company/ Person Phone		Company/Person Email Address	

#### Details of Complaint

Driving to work I was at the corner of S 38th street and Damen (directly across the street from McKinley Park) and I could see a very big cloud of smoke coming from MAT asphalt through the trees and above the trees. It was coming out very strong and thick. The weather was about 35 degrees F, no clouds, and no wind. This was at 7:55am. I could not take a picture as I was driving.

### Save or Forward

<b>Follow-Up Persons - EPA</b>  Enter EPA names to the right and click on button to forward.	Wagner, Anna	<b>Follow-Up Division(s):</b>  <input checked="" type="checkbox"/> ARD
<b>Follow-Up Persons - Outside EPA</b>  Enter email addresses to the right, separated by semicolons, and click on button to forward.	Deirdre.McQuillen@Illinois.gov	
<b>Response Information</b>		
Details of Response		
Date Most Current Action Taken	2/6/2019	
<b>Attachments</b>		
Attachments		
<b>Record Information</b>		
Forwarding History	FIELD TO BE CREATED HERE.	
Follow-Up Person (old field from pre-Nov 2018)		
Three		